

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	6423764	(consumer or buyer or client or customer or agent or business or corporat\$3)same(service\$3 or policy or policies or rule??) or (tool\$3 or instructions or help or support or assistance or concierge)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:09
S2	4712178	(execut\$3 or automatic or auto or automatically or concurrent\$3 or invoke\$3 or intiat\$3 or begin\$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:12
S3	2250131	(knowledge\$4 or expert or fuzzy same logic or neural or software or program\$3 or application\$2)same(system\$3 or network\$3 or db or database\$2 or server\$2 or kiosk or gui or grapgic user same interface)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:18
S4	1756797	web or Internet or www or World adj Wide adj Web or IP or Interner adj Protocol\$3 or (on adj line)or (real adj time)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:21
S5	408973	S1 and S2 and S3 and S4	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:22
S6	18472	Business and impact and analysis	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:23
S7	12938	S5 and S6	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:24

EAST Search History

S8	169	379/221.14.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:25
S9	6	S8 and S7	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:25
S10	147	"379/\$3".ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:33
S11	233	"379/\$4".ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:33
S12	624	379/221.1-221.15.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:38
S13	21	S7 and S12	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:38
S14	538	(service adj desk)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:45

EAST Search History

S15	419	knowledge adj tool	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:46
S16	4210	asset adj management	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:46
S17	548	software adj delivery	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:47
S18	2	S14 and S15	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:47
S19	1	S14 and S15 and S16	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:49
S20	16	S17 and S16	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 13:50
S21	454	S16 and S7	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 14:16

EAST Search History

S22	454	S21 and S5	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 14:17
S23	69430	self adj support\$3	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 14:30
S24	6350945	application	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 14:31
S25	18	S5 and S23 and S24 and S21	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 14:32
S26	2	"20020143856" A1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/01 14:48
S27	17	US "6854016"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/01 14:53
S28	16	US "6854016" B1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/01 14:53

EAST Search History

S29	3	WO "200109721"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/01 15:09
S30	1	WO 200109721A2	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/01 15:12
S31	41	self-suppot\$4	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 17:44
S32	38813	(service same consumer)and network or web adj service	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 18:23
S33	52	S32 and S14 and knowledge	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 18:24
S34	3370739	fault or except\$3 or error	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 18:30
S35	10234	S34 and S7	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 18:32

EAST Search History

S36	19	S12 and S35	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 18:33
S37	1	10/775260	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 18:36
S38	452	717/109.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 18:38
S39	10	S38 and S7	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/01 18:38
S40	2	"20020143856"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/06 17:35
S41	5	"6785255" B2	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/06 17:37
S42	16	"6854016" B1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/06 17:45

EAST Search History

S43	3	"20040143645" A1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/06 18:01
S44	2	US "7054923" B2	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/06 18:16
S45	3	"20030088660" A1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/06 18:19
S46	2	"20030084034" A1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/06 18:23
S47	2	"20020091787" A!	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/06 18:28
S48	2	"2001306539" A	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/06 18:31
S49	2	"20010040892" A1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/06 18:33

EAST Search History

S50	2	"20020184375" A1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/06 18:36
S53	393	379/157.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/07 13:39
S55	130	379/221.03.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/07 13:42
S56	6432382	(consumer or buyer or client or customer or agent or business or corporat\$3)same(service\$3 or policy or policies or rule??) or (tool\$3 or instructions or help or support or assistance or concierge)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/07 13:43
S57	4717247	(execut\$3 or automatic or auto or automatically or concurrent\$3 or invoke\$3 or intiat\$3 or begin\$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/07 13:43
S58	2253280	(knowledge\$4 or expert or fuzzy same logic or neural or software or program\$3 or application\$2)same(system\$3 or network\$3 or db or database\$2 or server\$2 or kiosk or gui or grapgic user same interface)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/07 13:43
S59	1759742	web or Internet or www or World adj Wide adj Web or IP or Interner adj Protocol\$3 or (on adj line)or (real adj time)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/07 13:43

EAST Search History

S60	409440	S56 and S57 and S58 and S59	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/07 13:43
S61	18489	Business and impact and analysis	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/07 13:43
S62	12949	S60 and S61	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/07 13:43
S63	0	379/221.03.ccls. and S62	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/07 13:43
S64	18	"5883946"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/11/07 15:01
S70	34	"6115744"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/13 13:11
S71	23	US "5455890" A	US-PGPUB; USPAT	AND	ON	2007/11/13 13:23
S77	2	"200109721" A2	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2007/11/13 13:29